

TQM & Business Excellence

**Digital and Sustainable transformation of
Logistics in Chrome Ore Mines using
Artificial Intelligence**



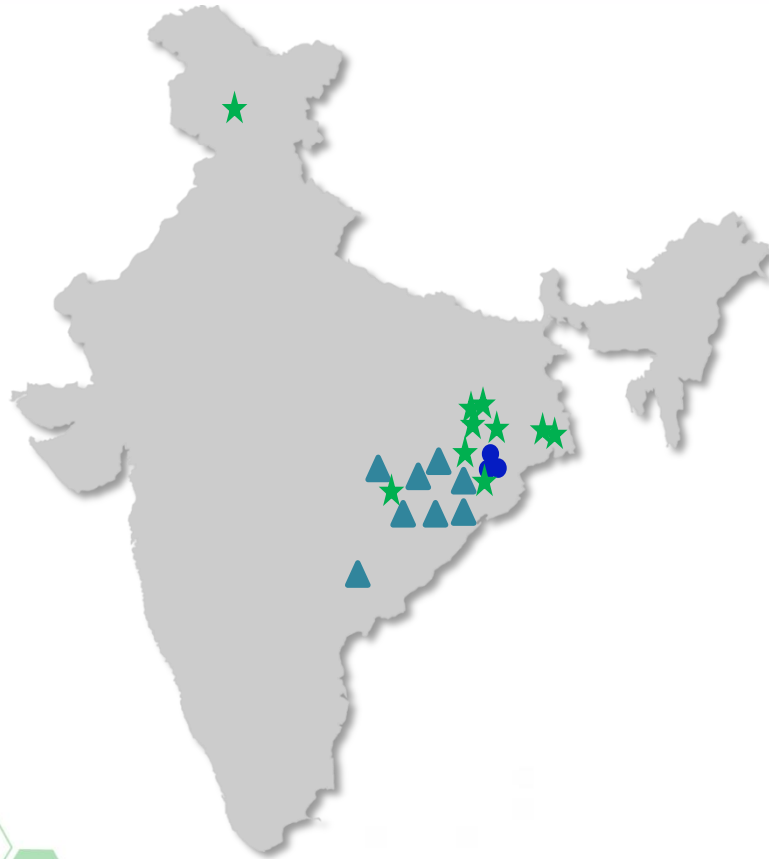
SUKINDA CHROMITE MINES






LAYOUT OF LOGISTIC OPERATION



Sukinda Lease Area
Total Area: 406 HA



SUPPLY CHAIN NETWORK

-  **3 Chrome Ore Mines**
-  **8 Ferrochrome Plants**
 - Own (Athagarh, Bamnipal, Gopalpur, Jaipur)
 - 4 Processing Partners
-  **Customers**

KEY STAKEHOLDERS

- DDM / DDCA – Government of Odisha**
- Transport Association – 6**
- Transport Partners – 10**
- Loading Partner – 1**
- Number of drivers in the valley – 4500**
- Number of trucks in the valley – 4000**

- Truck entry into the mines is governed by Honourable High Court order on the basis of First-Come-First-Load
- **Socio-Political** issues
- Trucks provided by local transport associations to our appointed Transport Partners
- Managing 400+ trucks and drivers **manually** every day, **non-dedicated floating trucks and drivers**
- Multiple IT system like i3MS (a system of Government of Odisha) for Transit Pass, Genesis for Loading Slip, SAP for Invoice, NIC Portal for e-Invoice and e-Waybill
- The entire process of truck entry to exit from mines start in early morning from 5 am onwards and continues upto 9 pm
- Longer stay of drivers inside the mines and inadequate infrastructure of basic amenities leading to unwanted stress

DMADIC



Entry Gate



Tare Weight



Loading



Verification Bridge



Gross Weight



Exit Gate



PROBLEM – HIGH TURNAROUND TIME OF TRUCKS AND UNSAFE OPERATION WITHIN MINES

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Entry Gate



Tare Weight



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Exit Gate

TAT = 4+ hours

- Existing duration of logistic activity inside mines: 16 Hrs (5:00 AM to 9: 00 PM)
- Proposed duration of logistic activity inside mines: 12 Hrs (5:00 AM to 5:00 PM)



GOAL: REDUCTION OF 33% OVERTIME TO “ZERO”

*TAT – TURN AROUND TIME

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15 mins

Entry Gate

- Manual truck sequencing to adhere FIFO & entry at parking
- Manual checking of documents for cross-verification in M-Parivahan and Vahan
- Manual issue of entry slip / gate pass
- Manual entry of details by operator in log-book



20 mins

Tare Weight

- Driver gets out of truck to hand over the document to weigh bridge operator for tare weight capture
- Manual update of tare weight in i3MS and SAP
- Manual stack selection
- Pre-loading receipt generated on desktop



60 mins

Loading

- Loading takes about 1 hour



45 mins



Verification Bridge

- Weighment of loaded trucks
- Checks for weight limit violations
- Manual adjustment of weighment



60 mins



Gross Weight

- Manual entry of gross weight in SAP & i3MS
- Manual printing of TP
- Gross weight and trip details validated in SAP
- Manual creation / printing of delivery challan
- Manual generation / printing of e-way bill
- Document consolidation and hand over



40 mins



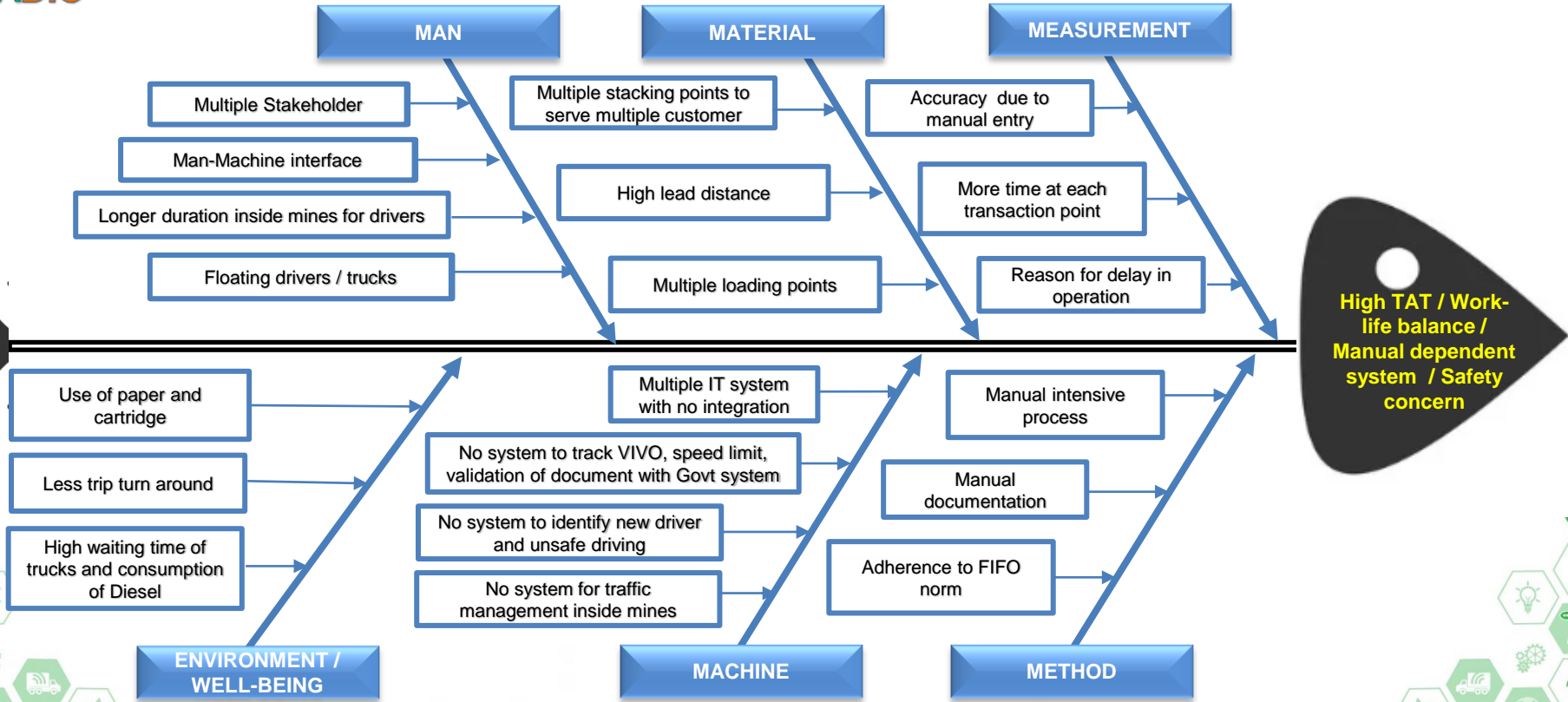
Exit Gate

- Operator hands over printed documents
- Exit truck details recorded manually in log-book
- Transporter supervisor manually generates LR

Red Text depicts inefficient / unsafe practice

ROOT CAUSE ANALYSIS OF INEFFICIENCIES

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INADEQUATE INFRASTRUCTURE, SYSTEM AND PROCESS IDENTIFIED

E-LOG SYSTEM WITH 8 DESIGN ELEMENTS

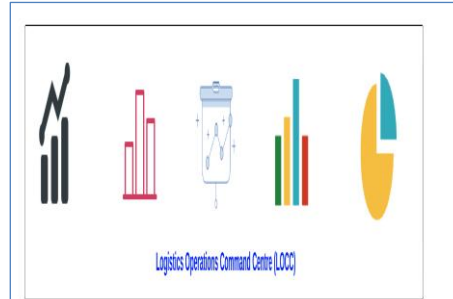
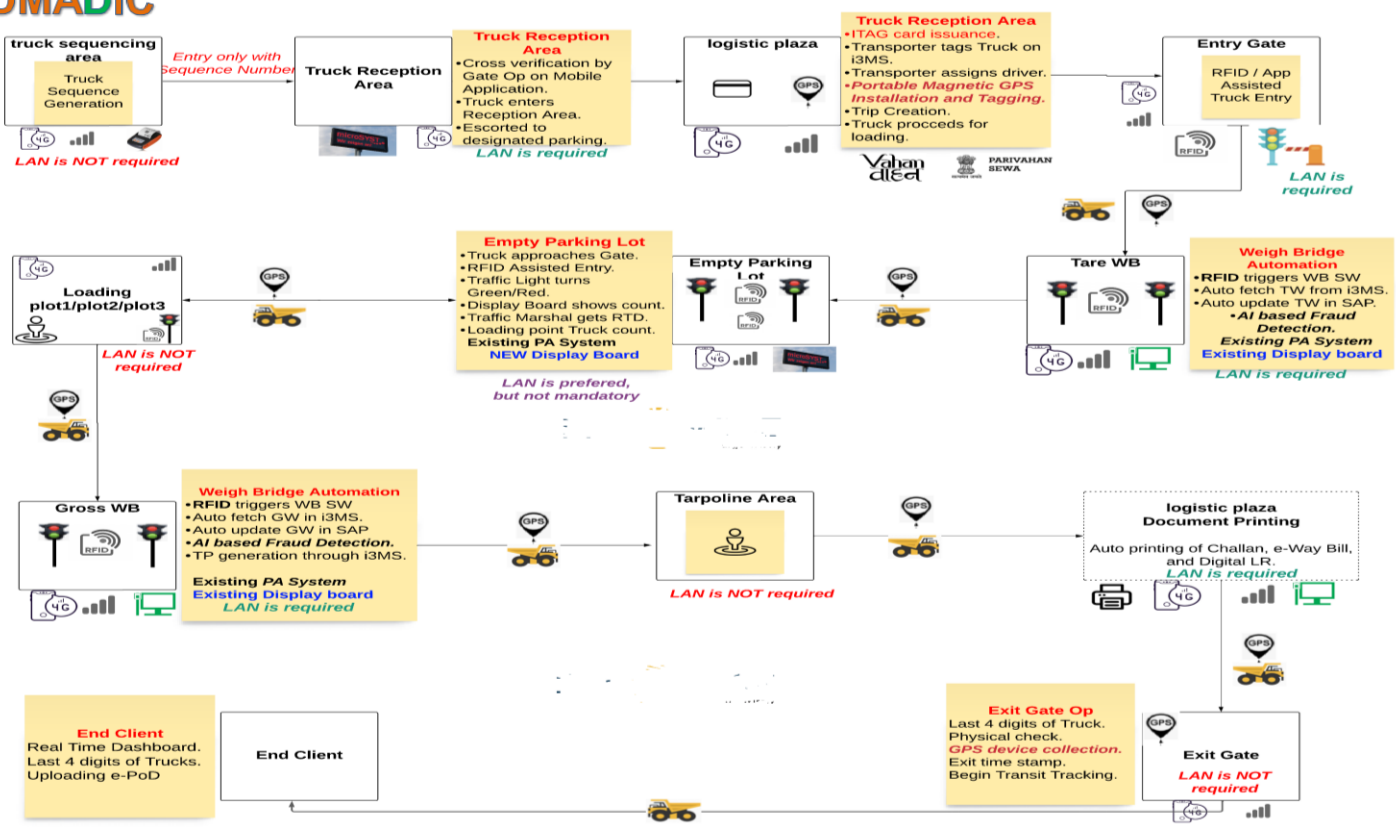
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Sl. No.	Factors	Purpose	Design Element
1	Context based customized IT solution	Digitalization	Competent Digital partner selection to leverage on Artificial Intelligence
2	Infrastructure augmentation	Digitalization	IT connectivity inside mines
3	Integration of Multiple IT Systems	Digitalization	Unified platform for SAP, i3MS, GST Portal
4	Safe Traffic Management / Validation of truck and drivers	Safety	Automated boom-barrier, traffic control system
5	Monitoring of trucks	Operational Efficiency	RFID tags / GPS for each truck
6	Detailed Information of trucks and drivers	Digitalization	Digital profile for trucks, drivers and transport partners
7	Safe Working Condition	Safety / Well-being	Amenity centre / training centre for drivers
8	Manual documentation and extensive use of paper and cartridge	Sustainability	Document Cell

INTEGRATED LOGISTICS DIGITAL PLATFORM



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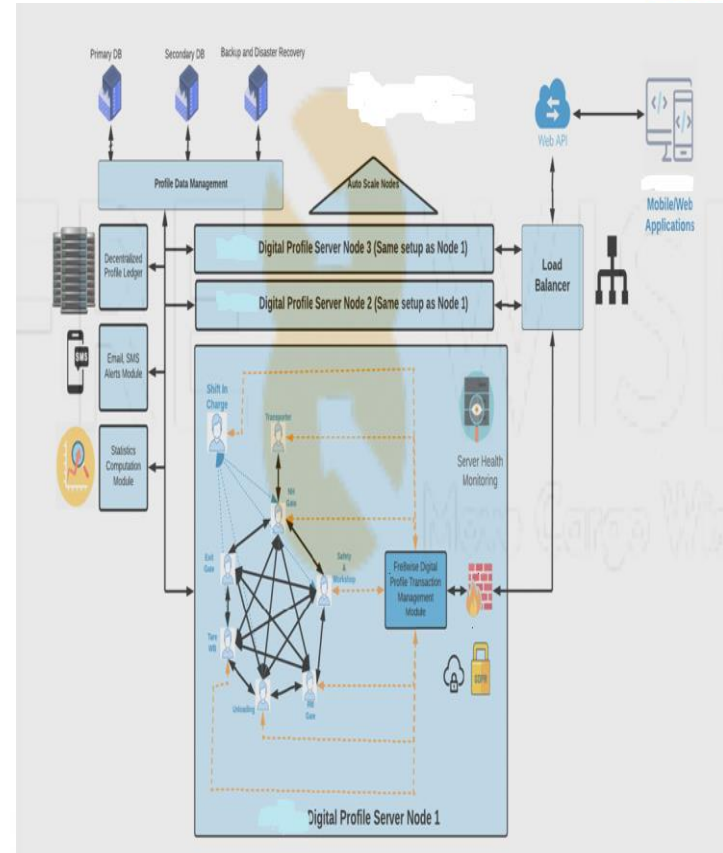
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Every transaction made is on a particular trip is stored on a ledger, and is verified against other transactions on the trip. This constitutes eLog's quasi blockchain architecture.

Transaction validity rules are customizable and can be configured according to the business requirements. eLog allows only valid transactions at that point of time to be performed by respective stakeholders, significantly decreasing the number of user errors and data corruption caused due to errors.



AI powered Quasi Blockchain based Digital Solution



IMPLEMENTATION TIME PLAN



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Sl. No.	Milestone Chart	Period												Jan-23
		Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	
1	Vendor finalisation and Sign off with vendor	PLAN												
2	Placement order for hardware devices		PLAN											
3	Start Application Design and Development			PLAN										
4	Complete ERP Integration, build APIs to Integrate with Hardware & Integration with Hardware devices				PLAN	PLAN	DELAYED							
5	Complete Unit Testing of end to end platform & Application Dry run test						PLAN	PLAN	DELAYED					
6	Training to Transporters, Users and UAT with users								PLAN	PLAN	DELAYED			
7	Get sign-off on platform readiness										PLAN	PLAN	DELAYED	
8	Go Live												PLAN	DELAYED

PLAN

DELAYED

ON TIME

NEW DIGITIZED PROCESS – RFID POWERED AI BASED QUASI BLOCKCHAIN



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Reception Gate



- Truck sequencing and issue of token through system.
- Trip creation and auto gate pass
- RFID & GPS issuance
- Truck and driver assignment



Entry Gate



- Truck reaches entry gate
- RFID reader switch traffic light colours, boom gate opens
- Entry gate operator can cross verify



Tare Weight



- RFID reader triggers Weigh Bridge Software
- Auto fetch tare weight
- Auto update tare weight in SAP



Parking Lot



- RFID reader only allows authorized trucks inside
- RFID reader switch traffic light
- Trucks await intelligent loading through display board



Loading



- Loading is done, manually or mechanically

TAT = 4+ hours



TAT = 2 hours

Shift-in-charge



- Real-time dashboard
- Update DO in app
- i3MS permit info in app
- Behavioral based truck blocking
- Generate hourly reports in app

Exit Gate



- Last 4 digits of truck recorded
- Handover printed documents
- Exit time stamp
- GPS device collection



Gross Weight & Documentation



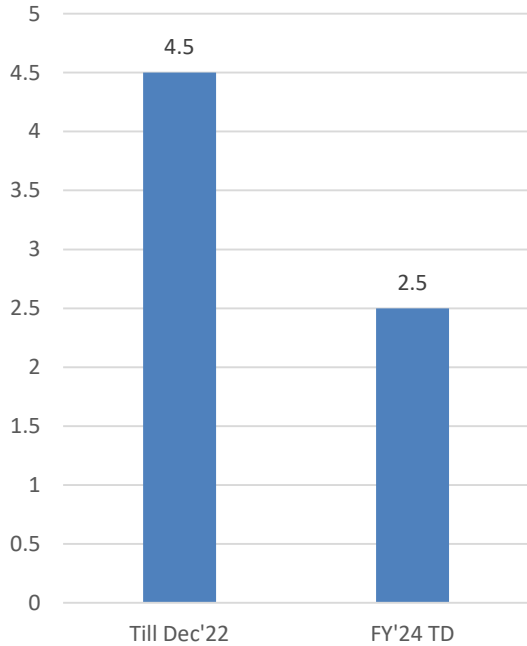
- RFID reader triggers Weigh Bridge Software
- Auto fetch gross weight TP generation in i3MS
- Auto invoice in SAP
- Auto E-Way Bill generation
- Auto digital LR generation
- Auto printing done through SAP



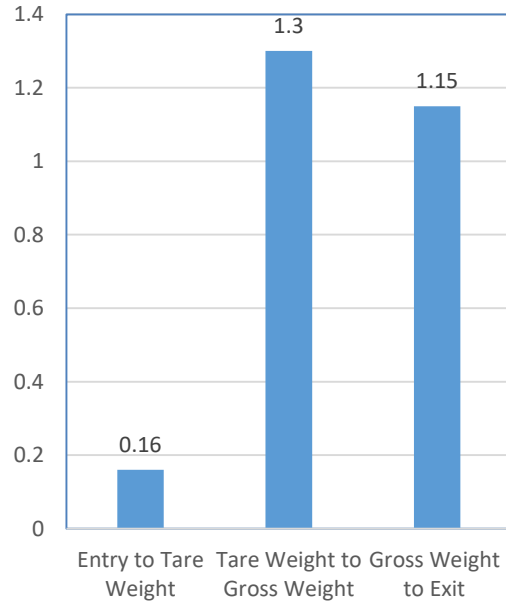
KPI'S BEING MONITORED

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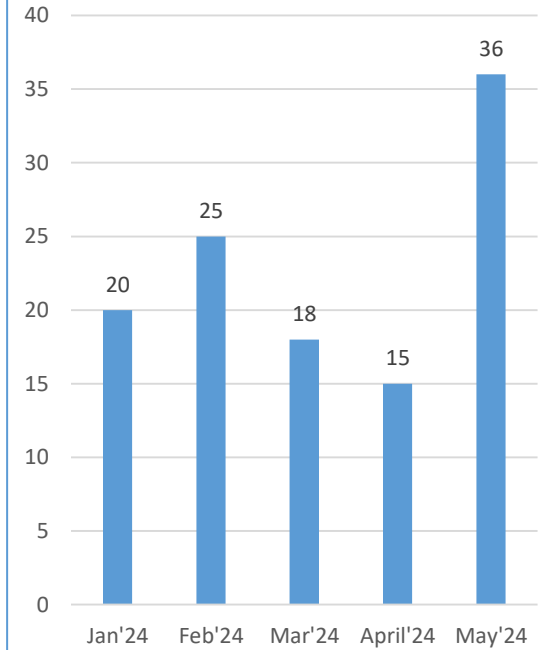
Truck TAT Reduction (Hrs)



TAT for Different Truck Movement Area(Hrs)



New Drivers in System (Nos)



New drivers need to be trained for familiarization with mine's hazard

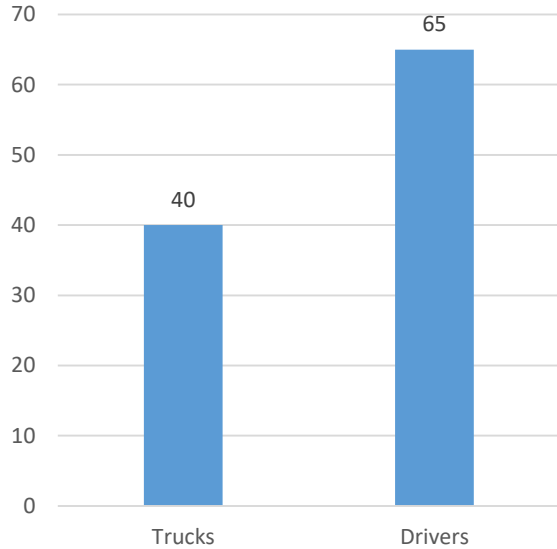


KPI'S BEING MONITORED

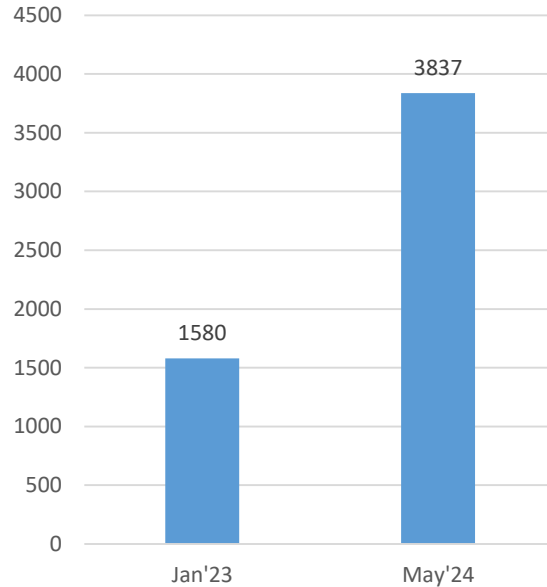


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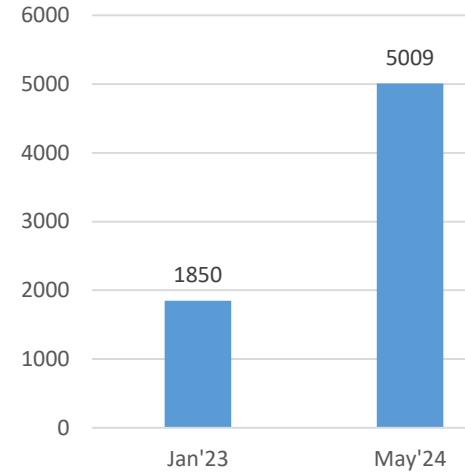
Truck and Driver blacklist due to safety violation in mine from Jan'23 to May'24



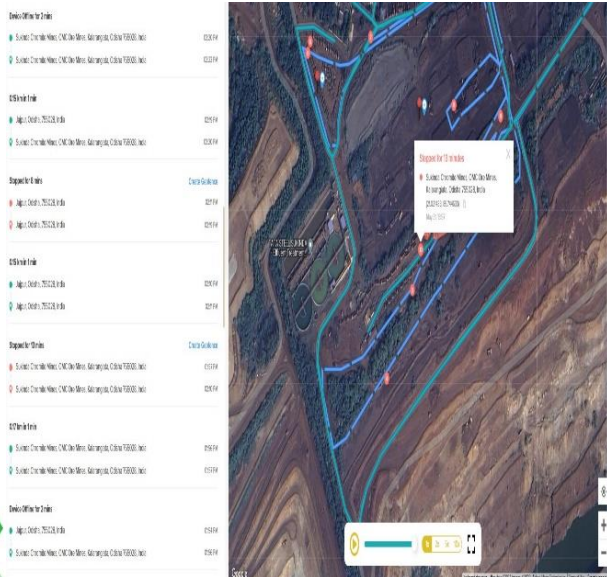
Digitization of Truck Profile (Nos)



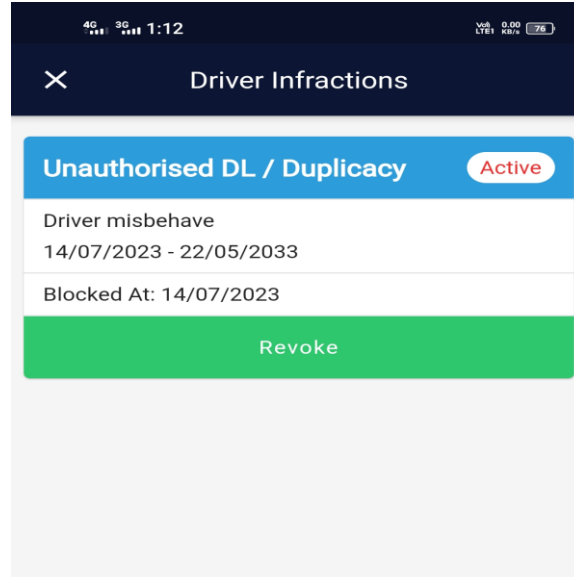
Digitization of Driver Profile (Nos)



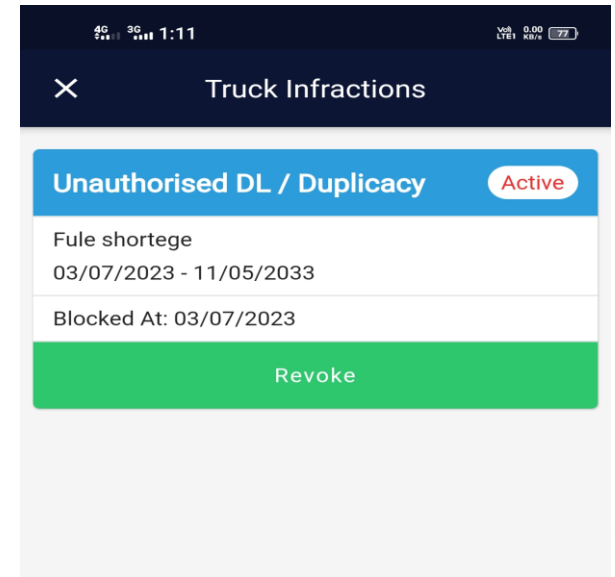
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Tracking of trucks inside mine



Mapping of drivers for un-safe activity



Mapping of trucks for not adhering to safety checklist

CLEAR VISIBILITY & REAL-TIME MONITORING THROUGH MOBILE APP



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Manage Sales Orders



Instant Trip / Driver Details



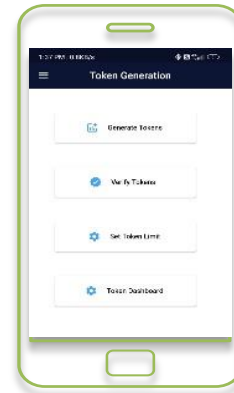
Monitoring TAT



Summary Sheet



Telematics



Truck Sequencing

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i-Tag on Trucks

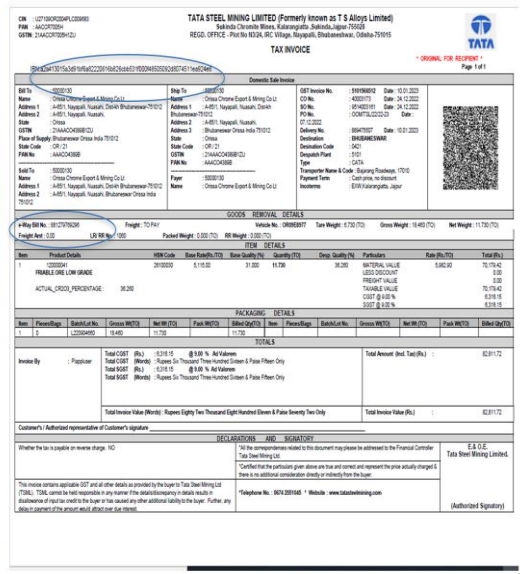
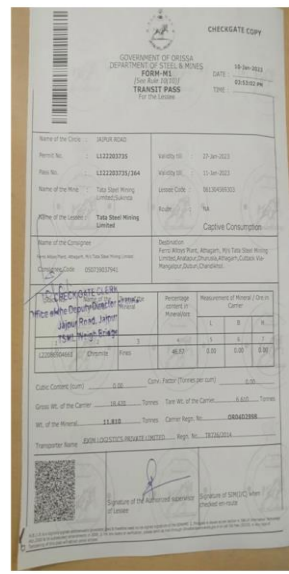


Traffic Lights

Automation for valid truck entry with the help of Reader and Boom Barrier

BEFORE VS AFTER

Sr. No.	Subject	Before	After	Result
1	Manual Intervention (excluding loading area)	9 instances per truck	2 instances per truck	Improvement in Safety - Reduction in Man-Machine interface
2	Usage of Paper (A4 sheet per truck)	8	3	Saving of almost 50,000 papers a month -> reduction in Carbon Footprint
3	Turn-Around - Time inside mines	4-5 Hours	2 Hours	Faster completion of daily job
4	Mental Stress	High waiting time	Less waiting time	Improved Work-Life balance
5	Process and Systems	Complex, no visibility	Simple & complete visualisation	Digitization



- Saving of Rs 3.23 L towards Paper and Cartridge Cost
- Saving of 1002 Kg of CO2 equivalent between Jan – Aug 23

AUTO DOCUMENT GENERATION/PRINTING WITH E-PASS SCAN



Amenity Centre for Drivers



Training Centre for Drivers



Tarpaulin covering facility for loaded trucks



Rest Shelter for Drivers

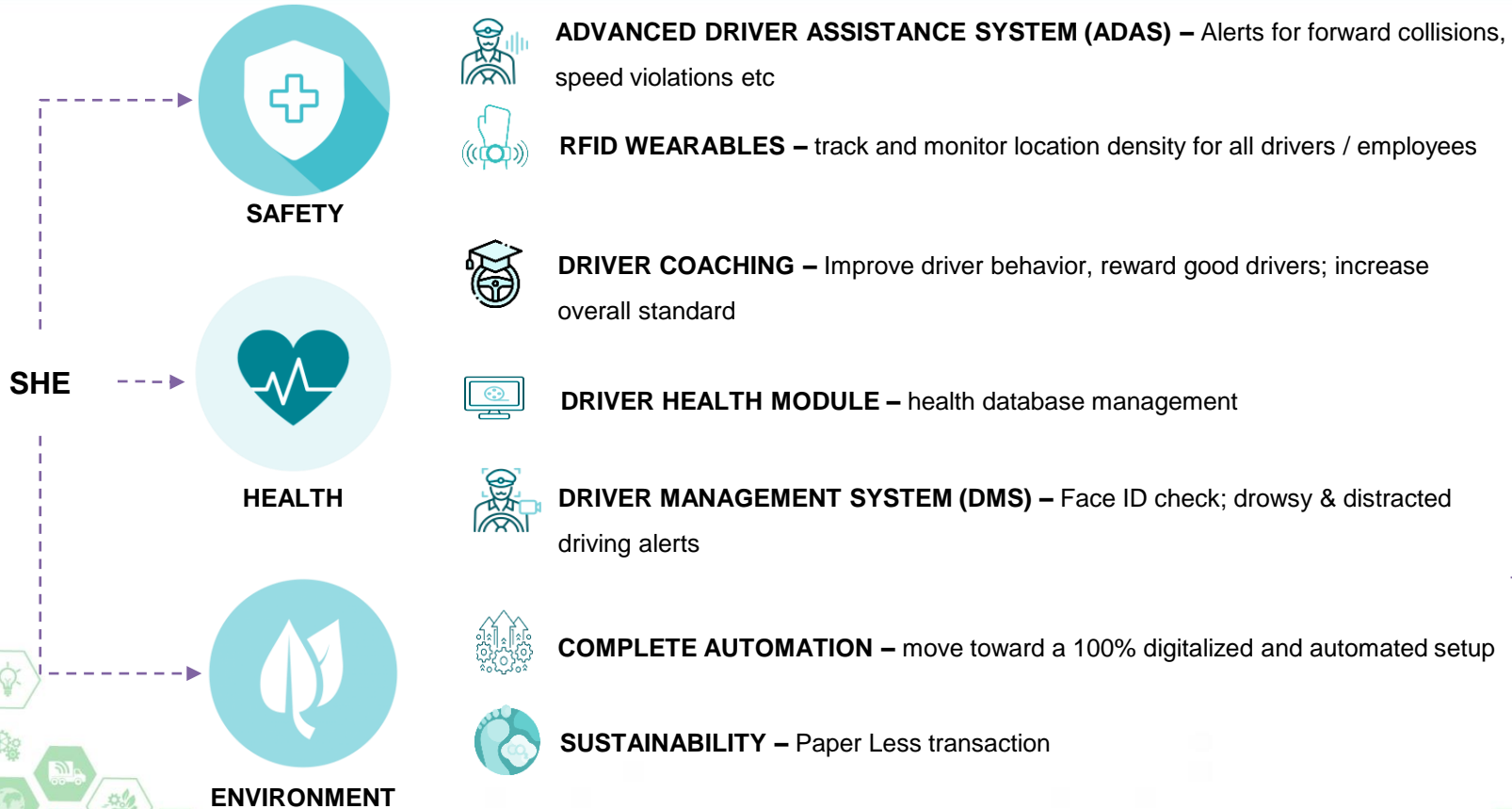


Monthly Health Camp for Drivers



Canteen facility for Drivers

WAY FORWARD // JOURNEY CONTINUES.....



**IMPROVED
MENTAL
WELLBEING**



**CARBON
NEUTRAL
FUTURE**

THANK YOU